

EMERGENCY SERVICES

American Citizens Services Cheat Sheet

 FIRE	<ol style="list-style-type: none">1. Call 066 or 911 or 080 or from your mobile 1162. Ask for an English speaker, if not read the Spanish translation.3. Identify yourself. / Me llamo...(your name)4. Tell them that your call is to report a fire. / Quiero reportar un incendio5. Tell the operator the complete address where the fire is taking place and a well-known landmark nearby. / La dirección es...(address) in front of, between, near. Also advise of possible risks around the fire.6. If possible tell them what kind of property is on fire (house, warehouse, building). / Es una...(casa, bodega, edificio)
 MEDICAL EMERGENCY	<ol style="list-style-type: none">1. Call 066 or 911 or 0802. Ask for an English speaker, if not read the Spanish translation.3. Identify yourself. / Me llamo...(your name)4. Tell them that your call is to report a medical emergency (. / Quiero reportar una emergencia médica5. Tell the operator the complete address where the medical emergency is taking place and a notorious reference nearby. / La dirección es...(address) in front of, between, near6. If possible tell them what kind medical emergency is (heart attack, injured). / Se trata de... (ataque al corazón, lastimado)
 CRIME	<ol style="list-style-type: none">1. Call 066 or 911 or 0802. Ask for an English speaker, if not read the Spanish translation.3. Identify yourself. / Me llamo...(your name)4. Tell them that your call is to report a crime. / Quiero reportar un crimen...5. Tell the operator the complete address where the crime took place and a notorious reference nearby. / La dirección es...(address)6. If possible tell them what kind of crime is (homicide, robbery). / Se trata de... (homicidio, robo)7. Inform the U.S. Consulate about your situation.
 ACCIDENT	<ol style="list-style-type: none">1. Call 066 or 911 or 080 or from your mobile 1122. Ask for an English speaker, if not read the Spanish translation.3. Identify yourself. / Me llamo...(your name)4. Tell them that your call is to report an accident. / Quiero reportar un accidente5. Tell the operator the complete address where the fire is taking place and a notorious reference nearby. / La dirección es...(address) in front of, between, near6. If possible tell them what kind of accident is (car, motorcycle) / Se trata de... (vehículo, motocicleta)

NOTE: PLEASE REMAIN CALM IN ALL CASES TO PROVIDE ACCURATE INFORMATION TO THE EMERGENCY RESPONDERS.